vtech®

ES1000-B
ES1000-W

1. IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5. Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to heating sources such as radiators, cookers, etc.
6. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
7. Unplug this product from the wall outlet and refer servicing to VTech/ distributor under the following conditions:
   • When the power supply cord or plug is damaged or frayed.
   • If the product does not operate normally by following the operating instructions.
   • If the product has been dropped and the cabinet has been damaged.
   • If the product exhibits a distinct change in performance.
8. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
9. Do not use the telephone to report a gas leak in the vicinity of the leak.
10. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
11. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
12. Do not use third party charging bays. The batteries may be damaged.
13. Please note the correct polarity while inserting the batteries.
14. Battery should not be exposed to excessive heat such as bright sunshine or fire and immersed in water.

DISPOSAL WARNING

1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/EC.

2. All electrical and electronic products/battery should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

3. The correct disposal of your old appliance/battery will help prevent potential negative consequences for the environment and human health.

For more detailed information about disposal of your old appliance/battery, please contact your city office, waste disposal service or the shop where you purchased the product.

If you have questions about this product, or having difficulty with setup or operation, contact our Customer Service Centre.

POWER ADAPTOR INFORMATION

For the base station & charger:

VTech (Qingyuan) Plastic & Electronics Co. Ltd.

Model : VT04EEU06045, Input 100-240V AC 50/60Hz 150mA, Output 6VDC 450mA (EU plug).

Shenzhen Ruijing Industrial Co. Ltd.

Model : RJ-AS060450E002, Input 100-240V AC 50/60Hz 150mA, Output 6VDC 450mA (EU plug).
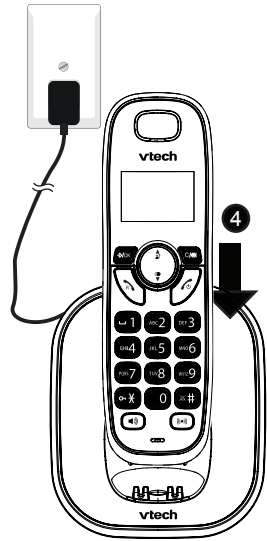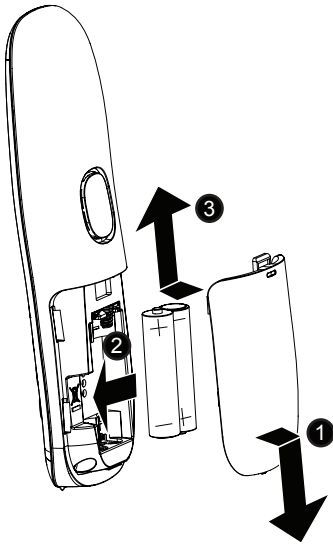
2. SET UP THE TELEPHONE

2.1 Package Contents

The package contains:

- 1 Handset
- 1 Base station
- 1 Power adaptor
- 1 Telephone line cord
- 2 AAA NiMH rechargeable batteries
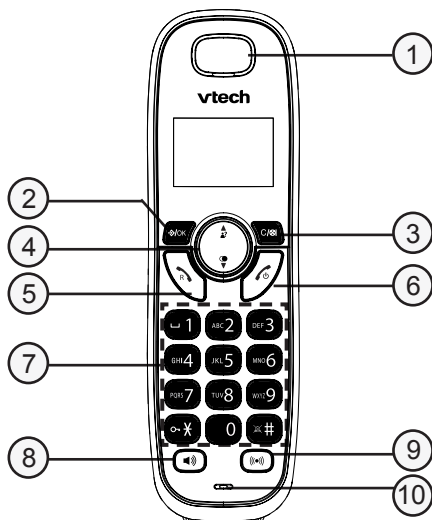- 1 User's manual

2.2 Connect the Base

To wall power outlet

To telephone wall jack
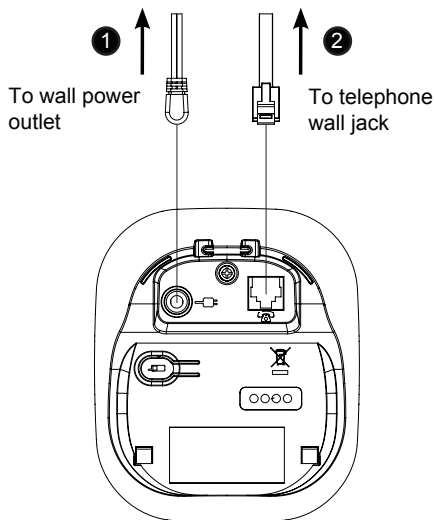
2.3   Install and Charge the Handset Battery

3. GET TO KNOW YOUR PHONE

3.1 Overview of the Handset

1. **EARPIECE**

2. ⊕/OK **MENU / OK**

3. C/⊗ **MUTE / DELETE / INTERCOM**

4. ▼ **DOWN / CALL LIST / VOLUME DOWN**
   ▲ **UP / REDIAL LIST / VOLUME UP**

5. ☎ **TALK ON / RECALL(FLASH)**

6. ☎ **TALK OFF / CANCEL / BACK**

7. **ALPHANUMERIC KEYPAD, ⚹ (STAR), # (HASH)**

8. ◄» **SPEAKERPHONE**

9. ((•)) **BOOSTER**

10. **MICROPHONE**

3.2   Overview of the Base Station
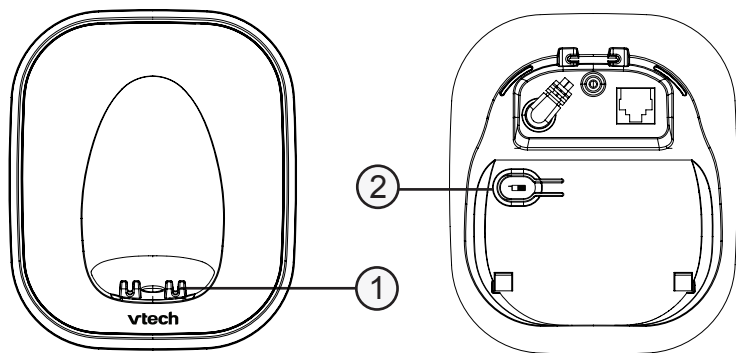
1. **CHARGING CRADLE**

2. ▭ **FIND HANDSET**

3.3 Menu Navigation

In idle mode:

1. Press ⬙/**OK**.
2. ▲/▼ to scroll to a menu option.
3. Press ⬙/**OK** to select.
   -OR-
   Press 📞 to return to previous screen.
   -OR-
   press and hold 📞 to return to idle mode.

CALL LIST	PHONEBOOK	CALL BLOCKER	BS SETTINGS
Under a selected Call List entry:	ALL CONTACTS	BLACK LIST	DELETE HS
DETAILS	VIP	SETTINGS	DIAL MODE
ADD TO PB	Under a selected Phonebook entry:	BLOCK MODE	FLASH TIME
ADD TO BLIST	ADD	CALL TYPE	CHANGE PIN
DELETE	ADD TO VIP / DEL FROM VIP		
DELETE ALL	VIEW		
CATEGORY	EDIT		
	DELETE		
	DELETE ALL		
	PB STATUS		

HS SETTINGS	REGISTRATION	DEFAULT
ALARM	PIN?	PIN?
RING SETUP		
TONE SETUP		
LANGUAGE		
RENAME HS		
AUTO ANSWER		
DATE & TIME		

4. USE YOUR PHONE

4.1 Switch On/Off the Handset
Press and hold ᴿ☏.

4.2 Make a Call
Enter phone number. Press ᴿ☏ / ◀)).

4.3 Answer an Incoming Call
Press ᴿ☏ / ◀)).
-OR-
If **AUTO ANSWER** is **ON**:
Lift the handset.

4.4 Adjust Listening Volume During a Call
Press ▲/▼ .

4.5 Mute/unmute a Call (Microphone Off/On)
Press **C**/⊗|.

4.6 End a Call
Press ☏.
-OR-
Place the handset on the base.

4.7 Turn the Handset Ringer On/Off
Press and hold ✄ #.

4.8 Turn the Keypad Lock On/Off
Press and hold ⟋ ✗.

4.9 Redial

4.9.1 Redial a Number from the Redial List

1. Press ▲.
2. ▲/▼ → (a desired entry).
3. Press ↘ᵣ / ◀).

NOTE

If there is no number in the list, the display shows "**EMPTY**".

4.9.2 Store a Redial Number into the Phonebook

1. Press ▲.
2. ▲/▼ → (a desired entry).
3. Press ⇔/**OK** → ▲/▼ → **ADD TO PB**.
4. Press ⇔/**OK** → Enter name.
5. Press ⇔/**OK** → Enter number.
6. Press ⇔/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.
7. Press ⇔/**OK**.

4.9.3 Delete a Redial Number

1. Press ▲.
2. ▲/▼ → (a desired entry).
3. Press ⇔/**OK** → ▲/▼ → **DELETE**.
4. Press ⇔/**OK** twice.

4.9.4 Delete All Redial Numbers

1. Press ▲.
2. Press ⇔/**OK** → ▲/▼ → **DELETE ALL**.
3. Press ⇔/**OK** twice.

4.10 Find the Handset (PAGING)

1. Press ▭ on the base.
2. Press ↘ᵣ / **C**/⊗| / 🔥 on handset, or press ▭ on the base to stop paging.

5.   PHONEBOOK

5.1   Store a Number Entry in the Phonebook

1.   Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.

2.   Press ⬦/**OK**.

NOTE

If there is no entry in the list, the display shows "**EMPTY**".

3.   Press ⬦/**OK** → ▲/▼ → **ADD**.

4.   Press ⬦/**OK** → Enter name.

5.   Press ⬦/**OK** → Enter number.

6.   Press ⬦/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.

7.   Press ⬦/**OK**.

5.2   Dial an Entry

1.   Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.

2.   Press ⬦/**OK** → **ALL CONTACTS**.

3.   Press ⬦/**OK** → ▲/▼ → (a desired entry).

4.   Press ↘/◀)) to dial out.

5.3   Edit a Phonebook Entry

1.   Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.

2.   Press ⬦/**OK** → **ALL CONTACTS**.

3.   Press ⬦/**OK** → (a desired entry).

4.   Press ⬦/**OK** → ▲/▼ → **EDIT**.

5.   Press ⬦/**OK** → Enter name.

6.   Press ⬦/**OK** → Enter number.

7.   Press ⬦/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.

8.   Press ⬦/**OK**.

5.4 Delete a Phonebook Entry

1. Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.
2. Press ⬦/**OK** → **ALL CONTACTS**.
3. Press ⬦/**OK** → (a desired entry).
4. Press ⬦/**OK** → ▲/▼ → **DELETE**.
5. Press ⬦/**OK** twice.

5.5 Delete All Phonebook Entries

1. Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.
2. Press ⬦/**OK** → **ALL CONTACTS**.
3. Press ⬦/**OK** twice → ▲/▼ → **DELETE ALL**.
4. Press ⬦/**OK** twice.

5.6 Check Number of Phonebook Entry Used

1. Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.
2. Press ⬦/**OK** → **ALL CONTACTS**.
3. Press ⬦/**OK** twice → ▲/▼ → **PB STATUS**.
4. Press ⬦/**OK**

5.7 Add a Phonebook Entry to VIP list

1. Press ⬦/**OK** → ▲/▼ → **PHONEBOOK**.
2. Press ⬦/**OK** → **ALL CONTACTS**.
3. Press ⬦/**OK** → (a desired entry).
4. Press ⬦/**OK** → ▲/▼ → **ADD TO VIP**.
5. Press ⬦/**OK** → Enter name.
6. Press ⬦/**OK** → Enter number.
7. Press ⬦/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.
8. Press ⬦/**OK**.

6. PHONE SETTINGS

6.1   Date and Time Settings

6.1.1   Set the Date Format
1.   Press ⊕/**OK** → ▲/▼ → **HS SETTINGS**.
2.   Press ⊕/**OK** → ▲/▼ → **DATE & TIME**.
3.   Press ⊕/**OK** → ▲/▼ → **DATE FORMAT**.
4.   Press ⊕/**OK** → ▲/▼ → **DD-MM-YY** / **MM-DD-YY**.
5.   Press ⊕/**OK**.

6.1.2   Set the Time
1.   Press ⊕/**OK** → ▲/▼ → **HS SETTINGS**.
2.   Press ⊕/**OK** → ▲/▼ → **DATE & TIME**.
3.   Press ⊕/**OK** → ▲/▼ → **SET TIME**.
4.   Press ⊕/**OK** → Enter time.
5.   Press ⊕/**OK** → ▲/▼ → **AM** or **PM** .

6.1.3   Set the Date
1.   Press ⊕/**OK** → ▲/▼ → **HS SETTINGS**.
2.   Press ⊕/**OK** → ▲/▼ → **DATE & TIME**.
3.   Press ⊕/**OK** → ▲/▼ → **SET DATE**.
4.   Press ⊕/**OK** → Enter Year.
5.   Press ⊕/**OK** → Enter Date.
6.   Press ⊕/**OK**.

6.2 Handset Settings

6.2.1 Alarm

1. Press ⇔/**OK** → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/**OK** → ▲/▼ → **HS ALARM**.
3. Press ⇔/**OK** → ▲/▼ → **ON** / **OFF**.

If **ON** is selected:

1. Press ⇔/**OK** → Enter time.
2. Press ⇔/**OK** → **AM** or **PM** .
3. Press ⇔/**OK**. You will need to set the snooze function.
4. Press ⇔/**OK** → ▲/▼ → **ON** / **OFF**.
5. Press ⇔/**OK**.

6.2.2 Set the Ringer Melody for External Calls

1. Press ⇔/**OK** → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/**OK** → ▲/▼ → **RING SETUP**.
3. Press ⇔/**OK** → ▲/▼ → **EXT. RING**.
4. Press ⇔/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.
5. Press ⇔/**OK**.

6.2.3 Set the Ringer Melody for Internal Calls

1. Press ⇔/**OK** → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/**OK** → ▲/▼ → **RING SETUP**.
3. Press ⇔/**OK** → ▲/▼ → **INT. RING**.
4. Press ⇔/**OK** → ▲/▼ → **MELODY 1** - **MELODY 10**.
5. Press ⇔/**OK**.

6.2.4 Set the Ringer Volume

1. Press ⇔/**OK** → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/**OK** → ▲/▼ → **RING SETUP**.
3. Press ⇔/**OK** → ▲/▼ → **RING VOLUME**.
4. Press ⇔/**OK** → ▲/▼ → **VOLUME 1** - **VOLUME 5**, or **VOLUME OFF**.
5. Press ⇔/**OK**.

6.2.5 Set Alert Tones

1. Press ⇔/OK → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/OK → ▲/▼ → **TONE SETUP**.
3. Press ⇔/OK → ▲/▼ → **KEY TONE / BATTERY TONE / OUT OF RANGE**.
4. Press ⇔/OK → ▲/▼ → **ON / OFF**.
5. Press ⇔/OK.

6.2.6 Rename the Handset

1. Press ⇔/OK → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/OK → ▲/▼ → **RENAME HS**.
3. Press ⇔/OK → ▲/▼ → Enter name.
4. Press ⇔/OK.

6.2.7 Set the Auto Answer

1. Press ⇔/OK → ▲/▼ → **HS SETTINGS**.
2. Press ⇔/OK → ▲/▼ → **AUTO ANSWER**.
3. Press ⇔/OK → ▲/▼ → **ON / OFF**.
4. Press ⇔/OK.

6.3　Base Settings

6.3.1　Set the Dial Mode

1. Press ✆/**OK** → ▲/▼ → **BS SETTINGS**.
2. Press ✆/**OK** → ▲/▼ → **DIAL MODE**.
3. Press ✆/**OK** → ▲/▼ → **TONE** or **PULSE**.
4. Press ✆/**OK**.

6.3.2　Set the Flash Time

1. Press ✆/**OK** → ▲/▼ → **BS SETTINGS**.
2. Press ✆/**OK** → ▲/▼ → **FLASH TIME**.
3. Press ✆/**OK** → ▲/▼ → **SHORT**, **MEDIUM** or **LONG**.
4. Press ✆/**OK**.

6.3.3　Change the System PIN Code

The default system PIN code is **0000**.

1. Press ✆/**OK** → ▲/▼ → **BS SETTINGS**.
2. Press ✆/**OK** → ▲/▼ → **CHANGE PIN**.
3. Press ✆/**OK**.
4. Enter old **PIN** (Default: **0000**).
5. Press ✆/**OK** → Enter new **PIN**.
6. Press ✆/**OK** → Enter new **PIN** again.
7. Press ✆/**OK**.

6.4　Reset Your Phone

You can reset your phone to the default settings. After reset, all settings and entries (except phonebook) will be deleted.

1. Press ✆/**OK** → ▲/▼ → **DEFAULT**.
2. Press ✆/**OK** → Enter old **PIN** (Default: **0000**).
3. Press ✆/**OK** twice.

7.   CALLER DISPLAY

7.1   Call List

This feature is available if you have subscribed to the Caller ID service from your local service provider telephone company.

7.2   Store a Call List Number into the Phonebook
1. Press ▲?▼.
2. ▲/▼ → (a desired entry).
3. Press ↷/OK → ▲/▼ → **ADD TO PB**.
4. Press ↷/OK → Enter name.
5. Press ↷/OK → Edit number.
6. Press ↷/OK → ▲/▼ → **MELODY 1** - **MELODY 10**.
7. Press.

7.3   Delete an Entry in the Call List
1. Press ▲?▼.
2. ▲/▼ → (a desired entry).
3. Press ↷/OK → ▲/▼ → **DELETE**.
4. Press ↷/OK twice.

7.4   Delete All Call List Entries
1. Press ▲?▼.
2. Press ↷/OK → ▲/▼ → **DELETE ALL**.
3. Press ↷/OK twice.

7.5   Set the Type of Calls to be Stored in the Call List.
1. Press ▲?▼.
2. Press ↷/OK → ▲/▼ → **CATEGORY**.
3. Press ↷/OK → ▲/▼ → **ALL CALLS** / **NEW CALLS**.
4. Press ↷/OK.

8.   CALL BLOCKER

If you have subscribed to Caller ID service, you can use the call blocker feature to block certain calls automatically by adding numbers into the Black List.

You can also choose to block all calls or allow certain calls in the VIP list.

When a call is blocked, the telephone will not ring.

8.1   Choose the Block Mode

1. Press ⇱/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ⇱/**OK** → ▲/▼ → **SETTINGS**.
3. Press ⇱/**OK** → **BLOCK MODE**.
4. Press ⇱/**OK** → ▲/▼ → **OFF** / **BLOCK ALL** / **ALLOW VIP** / **BLOCK BLIST**.
5. Press ⇱/**OK** → **ALWAY ON** / **TIMED**.
6. Press ⇱/**OK** →

NOTES
- If **OFF** is chosen is step 4, the setting is ended there.
- If **TIMED** is chosen in step 5, you will need to set the time period.

8.2   Add a Number into the Black List

1. Press ⇱/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ⇱/**OK** → **BLACK LIST**.
3. Press ⇱/**OK** twice → **ADD**.
4. Press ⇱/**OK** → Enter name.
5. Press ⇱/**OK** → Enter number.
6. Press ⇱/**OK**.

8.3   Edit a Black List Entry

1. Press ⇱/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ⇱/**OK** → **BLACK LIST**.
3. Press ⇱/**OK** → (a desired entry).
4. Press ⇱/**OK** → ▲/▼ → **EDIT**.
5. Press ⇱/**OK** → Enter name.
6. Press ⇱/**OK** → Enter number.
7. Press ⇱/**OK**.

8.4 Delete a Black List Entry

1. Press ✧/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ✧/**OK** → **BLACK LIST**.
3. Press ✧/**OK** → (a desired entry).
4. Press ✧/**OK** → ▲/▼ → **DELETE**.
5. Press ✧/**OK** twice.

8.5 Delete All Black List Entries

1. Press ✧/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ✧/**OK** → **BLACK LIST**.
3. Press ✧/**OK** twice → ▲/▼ → **DELETE ALL**.
4. Press ✧/**OK** twice.

8.6 Block Calls by Call Type

1. Press ✧/**OK** → ▲/▼ → **CALL BLOCKER**.
2. Press ✧/**OK** → ▲/▼ → **SETTINGS**.
3. Press ✧/**OK** → ▲/▼ → **CALL TYPE**.
4. Press ✧/**OK** → ▲/▼ → **WITHHELD** / **INTERNAT'L** / **UNAVAILABLE** / **PAYPHONE**.
5. Press ✧/**OK** → ▲/▼ → **ON** / **OFF**.
6. Press ✧/**OK**.

9.   TROUBLESHOOTING

Problem	Solutions
My telephone does not work at all.	• Make sure the batteries are installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use. • Remove and reinstall the batteries, then charge for up to 16 hours. If the problem isn't solved, purchase new batteries. • Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch. • Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack.
Common cure for electronic equipment.	If the telephone is not responding normally, put the handset in the telephone base. If it does not respond, try the following (in the order listed): • Disconnect the power to the telephone base. • Disconnect the batteries on the handset. • Wait a few minutes before connecting power to the telephone base. • Re-install the batteries and place the handset in the telephone base. • Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place.

10. WARRANTY

Vtech Product Warranty

Dear Customer, Thank you for purchasing a VTech telephone. For the product warranty applicable to this product, we refer you to the VTech website **www.esphones.vtech.com** for on line registration. Your retailer will provide you with a statutory 2-year warranty. If you have a problem within the first 2 years from purchase, call the warranty helpline or email them.

For Extended Warranty

Please keep a copy of your proof of purchase; you will need this when presenting the product back to where you bought it from.

1. If you have a problem after 2 years of purchase, up to 5 years from purchase: Within 30 days of purchase you need to have registered your device at **www.esphones.vtech.com**.

2. The following parts to your device are not covered by this extended warranty: Batteries, Cables, Damage caused by pets, Damaged caused from being dropped, Water Damage, Sun Exposure Damage.

Thank You.

11. APPROVAL AND CONFORMITY

This analog telephone DECT complies with the basic requirements contained in the R&TTE Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and is suitable for connection and operation in the member state indicated on the base station and/or packaging.

The declaration of conformity may be viewed at **www.esphones.vtech.com**.

The CE symbol confirms the conformity of the telephone and the above directive.

$$C\,\epsilon$$

$C\,E$

DECLARANTE/DECLARANT/DECLARANTE
Nombre/Name/Nome: Vtech Telecommunications Limited
Domicilio/Address/Endereço: 23/F, Tai Ping Industrial Centre, Block 1
                                  57 Ting Kok Road, Tai Po
                                  Hong Kong
Tel: (+852) 2680 1000
Fax: (+852) 2664 5521

EQUIPO/DEVICE/EQUIPAMENTO
Clase de equipo/Device type
/Tipo de equipamento: Teléfono inalámbrico DECT
                                DECT Cordless Telephone
                                  Telefone sem fio DECT
Fabricante/Manufacturer/Fabricante
Nombre/Name/Nome: Vtech (Dongguan) Telecommunications Limited
Domicilio/Address/Endereço: Vtech Science Park, Xia Ling Bei Management Zone, Liaobu, Dongguan
                                  Guangdong, China 523411.
País Fabricación/Manufacturing country
/País de fabricação: China
Marca/Brand/Marca: Vtech
Denominación comercial/Commercial Name
/Nome comercial: ES1000-B / ES1000-W

Importador-Distribuidor/Importer-Distributor/Importador-Distribuidor
Nombre/Name/Nome: Telecom y Novatecno S.A.
Domicilio/Address/Endereço: Parque Tecnológico Álava
                                  C/ Leonardo da Vinci, 14. (01510) Miñano (Álava)
Tel: (+34) 945 297 029
Fax: (+34) 945 297 028
CIF: A-01042878

NORMAS APLICADAS/APPLICABLE NORMS/NORMAS APLICÁVEIS
EMC: EN 301 489-1 V1.9.2 (2011-09)   **SAFETY:** EN60950-1: 2006+A11:2009+A1:2010+A12:2011+A2:2013
          EN 301 489-6 V1.3.1 (2008-08)   **ErP:**   (EC) No 1275/2008
RF: EN 301 406 V2.1.1 (2009-07)   EN 50564:2011

FUNCIONALIDADES/FEATURES/CARACTERÍSTICAS
Características completas detalladas en el manual de usuario/Full features detailed in the user manual/Características completas e em detalhe no manual do usuário

                                                9/11/2015

Sr./Mr./Sr.Michael Tsui
Representante del Fabricante/Manufacturer's Representative/Fabricante Representante

Esta declaración de conformidad está de acuerdo con la Directiva Europea 1999/5/EC.
This declaration of conformity is in compliance with the European Directive 1999/5/EC.
Esta declaração de conformidade respeita as normas da Diretiva Europeia 1999/5/EC.

vtech®