

vtech®

User's manual



MS1100-T

www.euphones.vtech.com

1. IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5. Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to heating sources such as radiators, cookers, etc.
6. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
7. Unplug this product from the wall outlet and refer servicing to VTech/
distributor under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If the product does not operate normally by following the operating instructions.
 - If the product has been dropped and the cabinet has been damaged.
 - If the product exhibits a distinct change in performance.
8. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
9. Do not use the telephone to report a gas leak in the vicinity of the leak.
10. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
11. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
12. Do not use third party charging bays. The batteries may be damaged.
13. Please note the correct polarity while inserting the batteries.
14. Battery should not be exposed to excessive heat such as bright sunshine or fire and immersed in water.

DISPOSAL WARNING

1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products/battery should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance/battery will help prevent potential negative consequences for the environment and human health.



For more detailed information about disposal of your old appliance/battery, please contact your city office, waste disposal service or the shop where you purchased the product.

If you have questions about this product, or having difficulty with setup or operation, contact our Customer Service Centre.

POWER ADAPTOR INFORMATION

For the base station & charger:

VTech (Qingyuan) Plastic & Electronics Co. Ltd.

Model : VT04EEU06045, Input 100-240V AC 50/60Hz 150mA, Output 6VDC 450mA (EU plug).

Shenzhen Ruijing Industrial Co. Ltd.

Model : RJ-AS060450E002, Input 100-240V AC 50/60Hz 150mA, Output 6VDC 450mA (EU plug).

BATTERY INFORMATION

For the handset:

AAAx2, Ni-MH, 600mAh

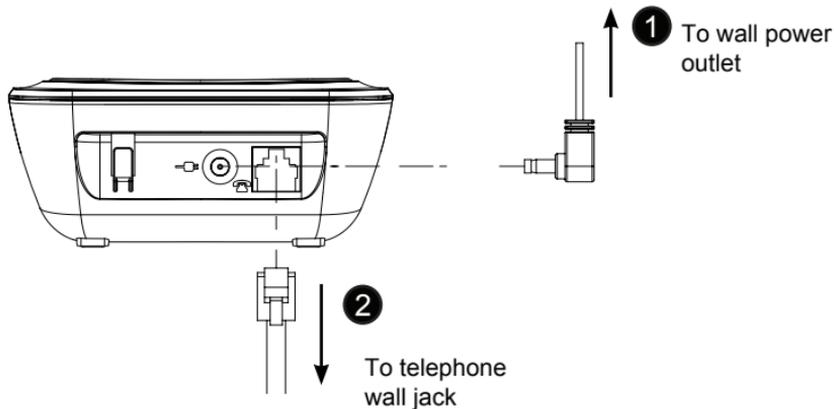
2. SET UP THE TELEPHONE

2.1 Package Contents

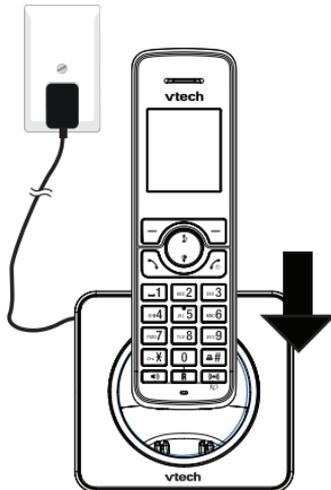
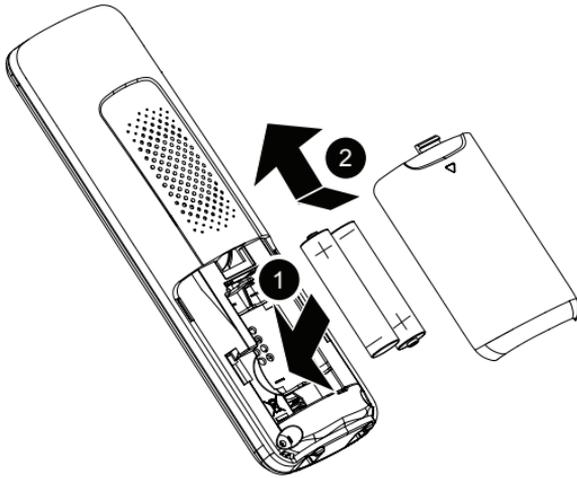
The package contains:

- 1 Handset
- 1 Base station
- 1 Power adaptor
- 1 Telephone line cord
- 2 AAA NiMH rechargeable batteries
- 1 User's manual

2.2 Connect the Base

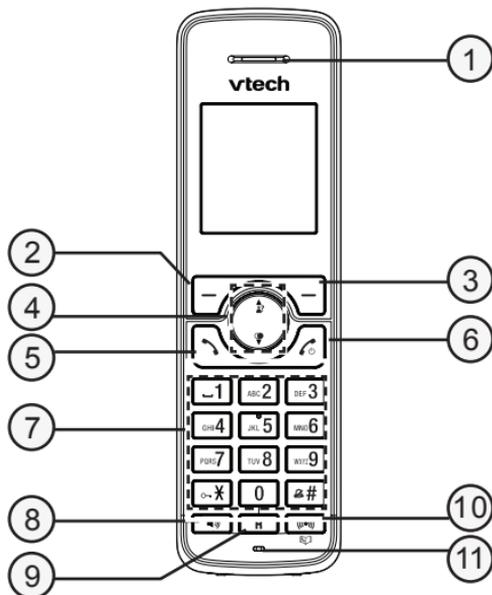


2.3 Install and Charge the Handset Battery



3. GET TO KNOW YOUR PHONE

3.1 Overview of the Handset



1. EARPIECE
2. LEFT SOFTKEY (BACK / DELETE / INTERCOM)
3. RIGHT SOFTKEY (MENU / OK)
4. NAVIGATION KEYS
 - ▲ UP / CALL LIST / VOLUME UP
 - ▼ DOWN / REDIAL LIST / VOLUME DOWN
5. TALK ON
6. TALK OFF / CANCEL / BACK
7. ALPHANUMERIC KEYPAD, * (STAR), # (HASH)
8. SPEAKERPHONE
9. R (FLASH)
10. BOOSTER
11. MICROPHONE

3.2 Menu Navigation

In idle mode:

1. Press **Menu**.
2. ▲/▼ to scroll to a menu option.
3. Press **OK** or **Options** to select.
-OR-
Press **BACK** to return to previous screen.
-OR-
Press  to return to idle mode.

Phonebook	Call Blocker	Alarm Clock	Audio
All Contacts VIP Under a selected Phonebook entry: Call Number Add to VIP / Del from VIP View Entry Edit Entry Delete Entry Delete All Capacity Speed Dial	Black List Settings	Alarm 1 Alarm 2 Alarm 3 Alarm 4 Alarm 5	Ringer Settings Advisory Tones

Settings	Call List
Date & Time Display Handset Base	Under a selected Call List entry: Details Delete Entry Delete All Call Number Store Number Add to Blacklist

4. USE YOUR PHONE

4.1 Switch On/Off the Handset

Press and hold .

4.2 Make a Call

Enter phone number. Press .

4.3 Answer an Incoming Call

Press .

-OR-

If **Auto Answer** (See section 6.5.2) is **On**:
Lift the handset.

4.4 Adjust Listening Volume

During a call, press .

4.5 Volume Booster

During a call, press .

4.6 End a Call

Press .

-OR-

Place the handset on the base.

4.7 Turn the Handset Ringer On/Off

Press and hold .

4.8 Turn the Keypad Lock On/Off

Press and hold .

4.9 Redial

4.9.1 Redial a Number from the Redial List

1. Press .
2.  → (a desired entry).
3. Press .

NOTE

If there is no number in the list, the display shows “**List Empty**”.

4.9.2 Store a Redial Number into the Phonebook

1. Press .
2.  → (a desired entry).
3. Press **Option** →  → **Store Number**.
4. Press **OK** → Enter name.
5. Press **OK** → Edit number.
6. Press **OK** →  (a desired melody).
7. Press **OK**.

4.9.3 Delete a Redial Number

1. Press .
2.  → (a desired entry).
3. Press **Option** →  → **Delete Entry**.
4. Press **OK**.
5. Press **Yes**.

4.9.4 Delete All Redial Numbers

1. Press .
2. Press **Option** →  → **Delete All**.
3. Press **OK**.
4. Press **Yes**.

5. PHONEBOOK

5.1 Store a Number Entry in the Phonebook

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.

NOTE

If there is no entry in the list, the display shows “EMPTY”.

3. Press **OK** → ▲/▼ → **<New Entry>**.
4. Press **OK** → Enter name.
5. Press **OK** → Enter number.
6. Press **OK** → ▲/▼ (a desired melody).
7. Press **OK**.

5.2 Dial a Phonebook Entry

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **OK** → ▲/▼ → (a desired entry).
4. Press  /  to dial out.

5.3 Edit a Phonebook Entry

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **OK** → (a desired entry).
4. Press **Option** → ▲/▼ → **Edit Entry**.
5. Press **OK** → Edit name.
6. Press **OK** → Edit number.
7. Press **OK** → ▲/▼ (a desired melody).
8. Press **OK**.

5.4 Delete a Phonebook Entry

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **OK** → **▲/▼** → (a desired entry).
4. Press **Option** → **▲/▼** → **Delete Entry**.
5. Press **OK**.
6. Press **Yes**.

5.5 Delete All Phonebook Entries

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **Option** → **▲/▼** → **Delete All**.
4. Press **OK**.
5. Press **Yes**.

5.6 Check Number of Phonebook Entry Used

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **Option** → **▲/▼** → **Capacity** .
4. Press **OK**.
5. Press **Back**.

5.7 Add a Phonebook Entry to VIP list

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **OK** → (a desired entry).
4. Press **Option** → **▲/▼** → **Add to VIP** .
5. Press **OK**.

5.8 Add a Phonebook Entry to Speed Dial Keys

1. Press **Menu** → **Phonebook**.
2. Press **OK** → **All Contacts**.
3. Press **OK** → (a desired entry).
4. Press **Option** → **▲/▼** → **Speed Dial** .
5. Press **OK** → **▲/▼** → (**Key 2 – Key 9**).
6. Press **OK** twice.

5.9 Dial a Speed Dial Entry

- When idle, press and hold the speed dial key (**Key 2 – Key 9**) with stored entry.

6. PHONE SETTINGS

6.1 Alarm

6.1.1 Activate / Disactivate the Alarm

1. Press **Menu** → ▲/▼ → **Alarm Clock**.
2. Press **OK** → ▲/▼ → (a desired alarm).
3. Press **OK** → ▲/▼ → **Activation**.
4. Press **OK** → ▲/▼ → **On / Off**.
5. Press **OK**.

6.1.2 Set the Alarm Time

1. Press **Menu** → ▲/▼ → **Alarm Clock**.
2. Press **OK** → ▲/▼ → (a desired alarm).
3. Press **OK** → ▲/▼ → **Time**.
4. Press **OK** → Enter time.
5. Press **OK** → **Once / Daily / Mon to Fri / Mon to Sat / Sat to Sun**.
6. Press **OK** → ▲/▼ → **Snooze On / Snooze Off**.

6.1.3 Set the Alarm Melody

1. Press **Menu** → ▲/▼ → **Alarm Clock**.
2. Press **OK** → ▲/▼ → (a desired alarm).
3. Press **OK** → ▲/▼ → **Melody**.
4. Press **OK** → ▲/▼ → (a desired melody).
5. Press **OK**.

6.2 Audio

6.2.1 Set the Ringer Melody for External Calls

1. Press **Menu** → ▲/▼ → **Audio**.
2. Press **OK** → ▲/▼ → **Ringer Settings**.
3. Press **OK** → ▲/▼ → **External Calls**.
4. Press **OK** → ▲/▼ → (a desired melody).
5. Press **OK**.

6.2.2 Set the Ringer Melody for Internal Calls

1. Press **Menu** → ▲/▼ → **Audio**.
2. Press **OK** → ▲/▼ → **Ringer Settings**.
3. Press **OK** → ▲/▼ → **Internal Calls**.
4. Press **OK** → ▲/▼ → (a desired melody).
5. Press **OK**.

6.2.3 Set the Ringer Volume

1. Press **Menu** → ▲/▼ → **Audio**.
2. Press **OK** → ▲/▼ → **Ringer Settings**.
3. Press **OK** → ▲/▼ → **Volume**.
4. Press **OK** → ▲/▼ → (a desired volume).
5. Press **OK**.

6.2.4 Set the Advisory Tones

1. Press **Menu** → ▲/▼ → **Audio**.
2. Press **OK** → ▲/▼ → **Advisory Tones**.
3. Press **OK** → ▲/▼ → **Key Tone / Confirmation Tone / Low Battery / No Coverage**.
4. Press **OK** → ▲/▼ → **On / Off**.
5. Press **OK**.

6.3 Date and Time Settings

6.3.1 Set the Date Format

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Date & Time**.
3. Press **OK** → ▲/▼ → **Date Format**.
4. Press **OK** → ▲/▼ → **DD.MM.YYYY / MM.DD.YYYY**.
5. Press **OK**.

6.3.2 Set the Time Format

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Date & Time**.
3. Press **OK** → **Time Format**.
4. Press **OK** → ▲/▼ → **12–Hour / 24–Hour**.
5. Press **OK**.

6.3.3 Set the Time/Date

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Date & Time**.
3. Press **OK** → ▲/▼ → **Set Time/Date**.
4. Press **OK** → Enter time.
5. Press **OK** → Enter date.
6. Press **OK**.

6.4 Display

6.4.1 Set the Colour Scheme

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Display**.
3. Press **OK** → **Colour Scheme**.
4. Press **OK** → ▲/▼ → (a desired colour scheme).
5. Press **OK**.

6.4.2 Set the Handset Name

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Display**.
3. Press **OK** → ▲/▼ → **Handset Name**.
4. Press **OK** → Edit name.
5. Press **OK**.

6.4.3 Set the Screensaver

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Display**.
3. Press **OK** → ▲/▼ → **Screensaver**.
4. Press **OK** → ▲/▼ → (a desired screensaver).
5. Press **OK**.

6.4.4 Set the Brightness

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Display**.
3. Press **OK** → ▲/▼ → **Brightness**.
4. Press **OK** → ◀/▶ → (a desired brightness).
5. Press **OK**.

6.4.5 Set the LCD Backlight

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → **Display**.
3. Press **OK** → ▲/▼ → **LCD Backlight**.
4. Press **OK** → ▲/▼ → **On / Dim / Off**.
5. Press **OK**.

6.5 Handset Settings

6.5.1 Set the Language

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Handset**.
3. Press **OK** → ▲/▼ → **Language**.
4. Press **OK** → ▲/▼ → (a desired language).
5. Press **OK**.

6.5.2 Set the Auto Answer

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Handset**.
3. Press **OK** → ▲/▼ → **Auto Answer**.
4. Press **OK** → ▲/▼ → **On / Off**.
5. Press **OK**.

6.5.3 Reset the Handset to Default Settings

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Handset**.
3. Press **OK** → ▲/▼ → **Reset Handset**.
4. Press **OK** → Enter PIN (default: **0000**).
5. Press **OK**.
5. Press **Yes**.

6.6 Base Settings

6.6.1 Set the Flash Time

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → **Flash Time**.
4. Press **OK** → ▲/▼ → **Short / Medium / Long**.
5. Press **OK**.

6.6.2 Set the Dial Mode

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → ▲/▼ → **Dial Mode**.
4. Press **OK** → ▲/▼ → **Tone / Pulse**.
5. Press **OK**.

6.6.3 Set the PBX Access Code

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → ▲/▼ → **PBX Access**.
4. Press **OK** → ▲/▼ → Enter a 1-digit number (Usually **9**).
5. Press **OK**.

6.6.4 Set the ECO Range

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → ▲/▼ → **ECO Range**.
4. Press **OK** → ▲/▼ → **Half Range / Full Range**.
5. Press **OK**.

6.6.5 Change the System PIN

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → ▲/▼ → **Change Sys. PIN**.
4. Press **OK** → Enter old PIN (default: **0000**).
5. Press **OK** → Enter new PIN.
6. Press **OK** → Repeat new PIN.
7. Press **OK**.

6.6.6 Reset the Handset to Default Settings

1. Press **Menu** → ▲/▼ → **Settings**.
2. Press **OK** → ▲/▼ → **Base**.
3. Press **OK** → ▲/▼ → **Reset Handset**.
4. Press **OK** → Enter PIN (default: **0000**).
5. Press **OK**.
6. Press **Yes**.

7. CALLER DISPLAY

7.1 Call List

This feature is available if you have subscribed to the Caller ID service from your local service provider telephone company.

7.2 Store a Call List Number into the Phonebook

1. Press .
2.  → (a desired entry).
3. Press **Option** →  → **Store Number**.
4. Press **OK** → Enter name.
5. Press **OK** → Edit number.
6. Press **OK** →  (a desired melody).
7. Press **OK**.

7.3 Delete an Entry in the Call List

1. Press .
2.  → (a desired entry).
3. Press **Option** →  → **Delete Entry**.
4. Press **OK**.
5. Press **Yes**.

7.4 Delete All Call List Entries

1. Press .
2. Press **Option** →  → **Delete All**.
3. Press **OK**.
4. Press **Yes**.

7.5 Dial a Phonebook Entry

1. Press .
2.  → (a desired entry).
3. Press  /  to dial out.

7.6 Store a Call List Number into the Blacklist

1. Press **▲**.
2. **▲/▼** → (a desired entry).
3. Press **Option** → **▲/▼** → **Add to Blacklist**.
4. Press **OK** → Enter name.
5. Press **OK** → Edit number.
6. Press **OK**.

8. CALL BLOCKER

If you have subscribed to Caller ID service, you can use the call blocker feature to block certain calls automatically by adding numbers into the Black List. You can also choose to block all calls or allow certain calls in the VIP list. When a call is blocked, the telephone will not ring.

8.1 Choose the Block Mode

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → ▲/▼ → **Settings**.
3. Press **OK** → **Block Mode**.
4. Press **OK** → ▲/▼ → **Block All / Allow VIP / Block Blacklist / Off**.
5. Press **OK** → **Always On / Timed**.
6. Press **OK** →

NOTES

- If **Off** is chosen in step 4, the setting is ended there.
- If **Timed** is chosen in step 5, you will need to set the time period.

8.2 Add a Number into the Black List

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → **Black List**.
3. Press **OK** → **New Entry**.
4. Press **OK** → Enter name.
5. Press **OK** → Enter number.
6. Press **OK**.

8.3 Edit a Black List Entry

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → **Black List**.
3. Press **OK** ▲/▼ → (a desired entry).
4. Press **Option** → ▲/▼ → **Edit Entry**.
5. Press **OK** → Enter name.
6. Press **OK** → Enter number.
7. Press **OK**.

8.4 Delete a Black List Entry

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → **Black List**.
3. Press **OK** → (a desired entry).
4. Press **Option** → ▲/▼ → **Delete Entry**.
5. Press **OK**.
6. Press **Yes**.

8.5 Delete All Black List Entries

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → **Black List**.
3. Press **OK**.
4. Press **Option** → ▲/▼ → **Delete Entry**.
5. Press **OK**.
6. Press **Yes**.

8.6 Block Calls by Call Type

1. Press **Menu** → ▲/▼ → **Call Blocker**.
2. Press **OK** → ▲/▼ → **Settings**.
3. Press **OK** → ▲/▼ → **Call Type**.
4. Press **OK** → ▲/▼ → **Withheld/ International / Unavailable / Payphone**.
5. Press **OK** → ▲/▼ → **On / Off**.
6. Press **OK**.

9. TROUBLESHOOTING

Problem	Solutions
My telephone does not work at all.	<ul style="list-style-type: none">• Make sure the batteries are installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.• Remove and reinstall the batteries, then charge for up to 16 hours. If the problem isn't solved, purchase new batteries.• Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.• Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack.
Common cure for electronic equipment.	<p>If the telephone is not responding normally, put the handset in the telephone base. If it does not respond, try the following (in the order listed):</p> <ul style="list-style-type: none">• Disconnect the power to the telephone base.• Disconnect the batteries on the handset.• Wait a few minutes before connecting power to the telephone base.• Re-install the batteries and place the handset in the telephone base.• Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place.

10. WARRANTY

Vtech Product Warranty

Dear Customer, Thank you for purchasing a VTech telephone. For the product warranty applicable to this product, we refer you to the VTech website **www.euphones.vtech.com** for on line registration. Your retailer will provide you with a statutory 2-year warranty. If you have a problem within the first 2 years from purchase, call the warranty helpline or email them.

For Extended Warranty

Please keep a copy of your proof of purchase; you will need this when presenting the product back to where you bought it from.

1. If you have a problem after 2 years of purchase, up to 5 years from purchase: Within 30 days of purchase you need to have registered your device at **www.euphones.vtech.com**.
2. The following parts to your device are not covered by this extended warranty: Batteries, Cables, Damage caused by pets, Damaged caused from being dropped, Water Damage, Sun Exposure Damage.

Thank You.

11. APPROVAL AND CONFORMITY

This analog telephone DECT complies with the basic requirements contained in the R&TTE Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and is suitable for connection and operation in the member state indicated on the base station and/or packaging.

The declaration of conformity may be viewed at www.euphones.vtech.com.

The CE symbol confirms the conformity of the telephone and the above directive.



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